4G & 5G Mobile Plans

SIM-only voice and data plans

BROADTEC GROUP

4G / 5G Mobile Plans

Plan Name	BT Mobile Plan 10GB $29 Inc GST	BT Mobile Plan 15GB $38 Inc GST	BT 5G Mobile Plan 29GB $44 Inc GST	BT 5G Mobile Plan 40GB $52 Inc GST	BT 5G Mobile Plan 65GB $59 Inc GST	BT 5G Mobile Plan 100GB $66 Inc GST	BT 5G Mobile Plan 120GB $74 Inc GST	BT 5G Mobile Plan 150GB $85 Inc GST	Inc 5G Mobile Plan 180GB $92 Inc GST
Max Upload/Download Speed in Mbps	100/100	100/100	150/150	150/150	150/150	150/150	250/250	250/250	250/250
Access Tariff - "Auto Top Up"	UTB:W8095M	UTB:W8087M	UTB:W8088M	UTB:W8054M	UTB:WMPBCM	UTB:W8055M	UTB:WSLXAM	UTB:W8056M	UTB:W180AM
Access Tariff - "No Top Up"	UTB:W8096M	UTB:W8097M	UTB:W8098M	UTB:W8099M	UTB:WMPBBM	UTB:W8100M	UTB:WSLXBM	UTB:W8101M	UTB:W180BM
Contract	**None**	**None**	**None**	**None**	**None**	**None**	**None**	**None**	**None**
Databank	**500GB**	**500GB**	**1000GB**	**1000GB**	**1000GB**	**1000GB**	**1000GB**	**1000GB**	**1000GB**
Included Value - See "Domestic usage" section for full list									
National SMS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
National Standard MMS *	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Included Data	**10GB (Was 5GB)**	**15GB (Was 12GB)**	**29GB (was 25GB)**	**40GB (Was 32GB)**	**65GB (Was 50GB)**	**100GB (Was 90GB)**	**120GB**	**150GB**	**180GB**
International Roaming	-	-	-	-	-	-	-	-	-
IDD to selected countries (calls/sms)**			Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

**Does not include video MMS*

***See International Calling section for list of countries*

SIM Cards

SIM Cards	Customer	Billing Units
Mobile 4G/5G SIM	$5.00	Per SIM
Shipping Charge	$20.00	per order

Bulk Orders	Cost per SIM
0-199	$ 5.00
200-499	$ 4.50
500-999	$ 4.00
1000+	$ 3.50

Activation, Plan changes, Billing & Other Terms

Billing cycle: Charges and inclusions are metered from 28th to 27th of each month
Plan activation: Prorated according to remaining days in the bill cycle
Automatic activation of bolt ons: The 2GB Auto Bolt-ons **are activated automatically on all new activation and any plan change from a legacy plan. (For all 'AT' Plans only. Does not apply to 'NT' Plans)**
International Roaming Packs: IR packs are activated **via SMS to 179**. A welcome message will be sent when user arrives at an eligible destination.
Plan upgrade/downgrade: Not prorated. New plan rate will apply in full on the date of the change, unless made on 27th of the month
Plan disconnection/port away: Not prorated. No credit will apply for remaining days in the bill cycle
Retail rates: Retail charges for access and bolt ons can be configured in Octane but usage rates are fixed as set out in your latest pricebook
Timed charges: Timed rates set out in this sheet are listed at the rate per minute irrespective of the rate basis. Calls may be rated per second but the rate provided will be per minute (60 seconds)
Data Banking :

- Unused data can only be banked up to a maximum of 500GB. Only available on new plans released from October 2021. Previous old plans pre October 2021 will not be eligible for data banking. **This current sheet includes eligible plans.**
- If a higher inclusion plan (e.g., 30GB) is downgraded to a smaller plan (e.g., 10GB), then the data banked will be forfeited
- If a service is suspended, it will retain it's banked data, but it will not accumulate more data each month it remains suspended
- If a customer changes plan to a plan that is not eligible for data banking (including our forthcoming Data Pooling plans), their included data will be forfeited
- If a service ports away or is terminated in error, all data is forfeited, customer will need to start accumulating data again from zero

Domestic Usage

STANDARD CALL TYPES *Timed charges rated per second*	Retail (inc GST)	
	Flagfall	Timed (per minute)
Calls to Prima mobiles	$0.000	$0.000
Calls to Telstra Mobile (on-net)	$0.000	$0.000
Calls to non-Telstra Mobile (off-net)	$0.000	$0.000
Calls to Fixed (all carriers)	$0.000	$0.000
Call Forwarding	$0.000	$0.000
10 Digit 1300 numbers	$0.000	$0.000
6 Digit 13 numbers	$0.000	$0.000
8 Digit 1345 numbers	$0.000	$0.000
1800 numbers	$0.000	$0.000
VoiceMail Divert	$0.000	$0.000
VoiceMail Retrieval	$0.000	$0.000

NON-STANDARD CALLS *Timed charges rated per second*	Retail (inc GST)	
	Flagfall	Timed (per minute)
Video Calls (national)	$1.413	$2.200
Video Calls (international)	$0.550	$3.713
National Directory Assistance	$0.688	$0.000
Telstra Mobile Satellite	$0.500	$1.500
Optus Mobilesat	$0.450	$2.475

MESSAGING	Retail (inc GST)
	Per Message
SMS	$0.000
SMS to 13/1300, SMS to 18/1800	$0.096
SMS to international numbers*	$0.344
MMS Standard (national)	$0.000
MMS Standard (international)	$0.750
MMS Video (national)	$0.500
MMS Video (international)	$1.000
Message2Text	$0.000

**SMS to international numbers free to selected countries for plans 4-7*

DATA (National) *Data charges rated per KB*	Retail (inc GST)	
		per MB
National Data		$0.0206250

Bolt Ons

DOMESTIC BOLT ONS	Tariff Codes	Retail (inc GST)	Expiry
5GB Recurring bolt-on	UTB:B823	$35.00	bill cycle
1GB One-off Bolt-on (excess usage once 2GB bolt-on is exhausted)	UTB:B822	$10.00	bill cycle
2GB Auto Bolt-on (per block), available on new plans 18/10/2021	UTB:B824	$10.00	bill cycle

Refer to article 8211 on KB for more info on bolt ons

INTERNATIONAL ROAMING BOLT ONS*	Tariff Codes	Retail (inc GST)	Expiry
5GB Travel Pack: 5GB data /30 minutes of calls / 30 SMS	UTB:BF48	NA	7 Days
10GB Travel Pack: 5GB data /60 minutes of calls / 60 SMS	UTB:BF49	NA	14 Days
3GB Travel BizPack: 3GB data /300 minutes of calls / 300 SMS	UTB:BF47	NA	3 Days

**Refer to IR section below for bolt on availability per country*

Please note :

- International Roaming packs can be overlapped to provide seamless coverage. Please read utilisation rules from our information pack via our assist article: https://assistportal.io/1#/ViewKnowledgeArticle/78bf8c969be511ef8fcd06bed181fd4d

- For MGR customers, we have applied default retail roaming rates but you can change these rates. See link to assist article for more information: https://assistportal.io/1#/ViewKnowledgeArticle/e589de92a54c11ef9810a2304c63b77

International Roaming Day Pack

Please note that International roaming Pay-As-You-Go has been barred. As such, end-users will only be able to roam in countries covered by our roaming packs.

This section includes a list of eligible countries for the International Roaming Day Packs

DESTINATION(ISO 3166 Country Name)	Mobile Country Code (MCC)	IR 3/5/10GB Travel Pack	Exclusions
Austria	232	YES	
Belgium	206	YES	
Brazil	724	YES	
Bulgaria	284	YES	
Cambodia	456	YES	
Canada	302	YES	
Chile	730	YES	
China	460	YES	
Colombia	732	YES	
Croatia	219	YES	
Czechia	230	YES	
Denmark	238	YES	
Egypt	602	YES	
Estonia	248	YES	
Fiji	542	YES	

Finland	244	YES	
France	208	YES	
Germany	262	YES	
Greece	202	YES	
Guernsey	234	YES	
Hong Kong	454	YES	
Hungary	216	YES	
India	404, 405	YES	Excluding Bihar, Orissa, UP East, West Bengal
Indonesia	510	YES	
Ireland	272	YES	
Isle of Man	234	YES	
Israel	425	YES	
Italy	222	YES	
Japan	440	YES	
Kenya	639	YES	
Korea (the Republic of)	450	YES	
Latvia	247	YES	
Lithuania	246	YES	
Luxembourg	270	YES	
Macao	455	YES	
Malaysia	502	YES	
Mexico	334	YES	
Nauru	542	YES	
Netherlands	204	YES	
New Zealand	530	YES	
Nigeria	621	YES	
North Macedonia	294	YES	
Norway	242	YES	
Papua New Guinea	537	YES	
Philippines (the)	515	YES	
Poland	260	YES	
Portugal	268	YES	
Qatar	427	YES	
Romania	226	YES	
Russian Federation (the)	250	YES	
Samoa	549	YES	
Saudi Arabia	420	YES	
Singapore	525	YES	
Slovakia	231	YES	
Slovenia	293	YES	
South Africa	065, 655	YES	
Spain	214	YES	
Sri Lanka	413	YES	
Sweden	240	YES	
Switzerland	228	YES	
Taiwan (Province of China)	466	YES	
Thailand	520	YES	
Tonga	539	YES	
Turkiye	286	YES	
United Arab Emirates (the)	424	YES	
United Kingdom of Great Britain and Northern Ireland (the)	234	YES	
United States of America (the)	310, 311, 316, 901	YES	
Vanuatu	541	YES	
Viet Nam	452	YES	

International Calling

All TW Mobile Plans (EXCLUDING 1GB, 3GB and 10GB) are eligible for unlimited international calls and SMS to selected countries

INTERNATIONAL CALLING	**Retail (inc GST)**		
Timed charges rated per second	**Flagfall**	**Timed (per minute)**	**Selected countries for plans 4,5,6 & 7**
Afghanistan	$0.000	$1.425	
Albania	$0.000	$0.791	
Alaeria	$0.000	$1.425	
American Samoa	$0.000	$2.026	
Andorra	$0.000	$0.515	
Angola	$0.000	$0.873	
Anguilla	$0.000	$0.987	
Antarctica	$0.000	$5.384	
Antiqua and Barbuda	$0.000	$0.861	
Argentina	$0.000	$0.466	
Argentina (mobile)	$0.000	$0.935	
Armenia	$0.000	$0.889	
Aruba	$0.000	$0.710	
Ascension Island	$0.000	$6.505	
Austria	$0.000	$0.554	
Austria (mobile)	$0.000	$1.104	
Azerbaijan	$0.000	$0.889	
Bahamas	$0.000	$0.594	
Bahrain	$0.000	$0.851	
Bangladesh	$0.000	$0.719	
Bangladesh (mobile)	$0.000	$0.969	
Barbados	$0.000	$0.773	
Belarus	$0.000	$1.282	
Belgium	$0.000	$0.457	
Belgium (mobile)	$0.000	$1.021	
Belize	$0.000	$1.910	
Benin	$0.000	$2.896	
Bermuda	$0.000	$0.594	
Bhutan	$0.000	$1.295	
Bolivia	$0.000	$0.773	
Bosnia and Herzegovina	$0.000	$0.893	
Bosnia-Herzegovina Mobile	$0.000	$1.292	
Botswana	$0.000	$0.943	
Brazil	$0.000	$0.525	
Brazil (mobile)	$0.000	$0.946	
Brunei	$0.000	$0.542	
Bulgaria	$0.000	$1.099	
Burkina Faso	$0.000	$2.896	
Burundi	$0.000	$2.896	
Cabo Verde	$0.000	$2.896	
Cambodia	$0.000	$0.845	
Cambodia (mobile)	$0.000	$0.912	
Cameroon	$0.000	$1.425	
Canada	$0.000	$0.455	
Cayman Islands	$0.000	$0.751	
Central African Republic	$0.000	$3.656	
Chad	$0.000	$2.154	
Chile	$0.000	$0.431	
Chile (mobile)	$0.000	$0.929	
China	$0.000	$0.272	Yes
China (mobile)	$0.000	$0.271	Yes
Colombia	$0.000	$0.773	
Comoro Islands	$0.000	$1.131	
Congo (formerly Zaire)	$0.000	$1.682	
Congo Democratic Republic	$0.000	$1.436	
Cook Islands	$0.000	$2.831	
Costa Rica	$0.000	$0.588	

Côte d'Ivoire	$0.000	$3.814	
Croatia	$0.000	$0.673	
Croatia (mobile)	$0.000	$1.570	
Cuba	$0.000	$2.864	
Cyprus	$0.000	$0.550	
Cyprus (mobile)	$0.000	$0.685	
Czech Republic	$0.000	$0.612	
Czech Republic Mobile	$0.000	$0.946	
Denmark	$0.000	$0.458	
Denmark (mobile)	$0.000	$1.014	
Diego Garcia	$0.000	$4.419	
Djibouti	$0.000	$1.425	
Dominica	$0.000	$2.864	
Dominican Republic	$0.000	$0.594	
East Timor	$0.000	$4.755	
Ecuador	$0.000	$0.773	
Egypt	$0.000	$0.829	
Egypt Mobile	$0.000	$0.920	
El Salvador	$0.000	$0.763	
Equatorial Guinea	$0.000	$1.615	
Eritrea	$0.000	$1.425	
Estonia	$0.000	$2.468	
Ethiopia	$0.000	$1.425	
Falkland Islands (Malvinas)	$0.000	$6.102	
Faroe Islands	$0.000	$1.422	
Fiji	$0.000	$1.002	
Fiji (mobile)	$0.000	$1.293	
Finland	$0.000	$0.521	
Finland (mobile)	$0.000	$1.706	
Former Yugoslav Rep of Macedonia	$0.000	$0.794	
Former Yugoslav Rep of Macedonia (mobile)	$0.000	$1.362	
France	$0.000	$0.429	Yes
France (mobile)	$0.000	$0.788	Yes
French Guiana	$0.000	$0.883	
French Polynesia	$0.000	$0.940	
Gabon	$0.000	$2.896	
Gambia	$0.000	$6.730	
Georgia	$0.000	$0.889	
Germany	$0.000	$0.271	Yes
Germany (mobile)	$0.000	$0.641	Yes
Ghana	$0.000	$0.942	
Gibraltar	$0.000	$1.574	
GLOBAL NWK ONAIR AIRCRAFTS	$0.000	$18.249	
Globalstar	$0.000	$18.249	
Greece	$0.000	$0.461	Yes
Greece (mobile)	$0.000	$1.253	Yes
Greenland	$0.000	$1.422	
Grenada & Carriacou	$0.000	$1.910	
Guadeloupe	$0.000	$0.922	
Guam	$0.000	$0.899	
Guantanamo	$0.000	$3.589	
Guatemala	$0.000	$0.773	
Guinea	$0.000	$2.896	
Guinea Bissau	$0.000	$2.468	
Guyana	$0.000	$1.418	
Haiti	$0.000	$1.113	
Holy See (Vatican City State)	$0.000	$0.513	
Honduras	$0.000	$1.266	
Hong Kong	$0.000	$0.271	Yes
Hong Kong (mobile)	$0.000	$0.270	Yes
Hungary	$0.000	$0.541	
Hungary (mobile)	$0.000	$1.052	
Iceland	$0.000	$1.017	
India	$0.000	$0.509	Yes
India (mobile)	$0.000	$0.487	Yes
Indonesia	$0.000	$0.642	
Indonesia (mobile)	$0.000	$0.809	
Inmarsat - BGAN	$0.000	$35.110	
Inmarsat Aero - Atlantic Ocean West	$0.000	$16.207	
Inmarsat B	$0.000	$8.295	
Inmarsat B - Single Num Access Code	$0.000	$35.110	
Inmarsat GAN ISDN	$0.000	$17.603	
Inmarsat M	$0.000	$4.759	
Inmarsat Mini M	$0.000	$3.994	
Iran	$0.000	$0.657	
Iran (mobile)	$0.000	$0.538	
Iraq	$0.000	$0.971	
Ireland	$0.000	$0.450	Yes
Ireland (mobile)	$0.000	$0.989	Yes
Iridium Satellite	$0.000	$6.463	
Israel	$0.000	$0.467	
Israel (mobile)	$0.000	$0.611	
Italy	$0.000	$0.271	
Italy (mobile)	$0.000	$0.697	
Jamaica	$0.000	$0.920	
Japan	$0.000	$0.497	
Japan (mobile)	$0.000	$0.798	
Jordan	$0.000	$0.743	
Jordan (mobile)	$0.000	$0.924	
Kazakhstan	$0.000	$0.889	
Kenya	$0.000	$0.778	
Kenya (mobile)	$0.000	$1.139	
Kiribati	$0.000	$4.307	
Kuwait	$0.000	$0.894	
Kyrgyzstan	$0.000	$0.889	
Laos	$0.000	$0.977	
Latvia	$0.000	$2.218	
Lebanon	$0.000	$0.652	
Lebanon (mobile)	$0.000	$1.382	
Lesotho	$0.000	$1.514	
Liberia	$0.000	$1.660	
Libya	$0.000	$1.451	
Liechtenstein	$0.000	$0.524	
Lithuania	$0.000	$2.196	
Luxembourg	$0.000	$0.574	
Macau	$0.000	$0.550	
Madagascar	$0.000	$2.154	
Malawi	$0.000	$1.043	
Malaysia	$0.000	$0.292	Yes
Malaysia (mobile)	$0.000	$0.294	Yes
Maldive Islands	$0.000	$2.939	
Mali	$0.000	$1.255	
Malta	$0.000	$0.725	
Malta (mobile)	$0.000	$1.603	
Marshall Islands	$0.000	$1.295	
Martiniaue	$0.000	$0.944	
Mauritania	$0.000	$2.896	
Mauritius	$0.000	$0.857	
Mayotte	$0.000	$1.578	
MCP Maritime Comms	$0.000	$18.249	
Mexico	$0.000	$0.777	
Micronesia (Federated States of)	$0.000	$1.974	
Moldova	$0.000	$1.225	
Monaco	$0.000	$0.769	
Mongolia	$0.000	$1.525	
Montenegro	$0.000	$1.234	
Montserrat	$0.000	$1.032	
Morocco	$0.000	$1.425	
Mozambique	$0.000	$1.269	
Myanmar (Burma)	$0.000	$1.295	
Namibia	$0.000	$0.861	
Nauru	$0.000	$3.253	
Nepal	$0.000	$1.005	
Netherlands	$0.000	$0.443	
Netherlands (mobile)	$0.000	$1.042	
Netherlands Antilles	$0.000	$0.764	
New Caledonia	$0.000	$1.135	
New Zealand	$0.000	$0.272	Yes
New Zealand (mobile)	$0.000	$0.729	Yes
Nicaragua	$0.000	$0.775	
Niger	$0.000	$1.391	
Nigeria	$0.000	$0.834	
Niue	$0.000	$5.832	
Norfolk Island	$0.000	$5.070	
North Korea	$0.000	$5.578	
Northern Mariana Islands	$0.000	$1.910	
Norway	$0.000	$0.434	
Norway (mobile)	$0.000	$1.005	
Oman	$0.000	$1.064	

Pakistan	$0.000	$0.748	
Pakistan (mobile)	$0.000	$0.837	
Palau	$0.000	$2.803	
Palestine	$0.000	$0.545	
Panama	$0.000	$0.710	
Papua New Guinea	$0.000	$2.327	
Paraguay	$0.000	$0.775	
Peru	$0.000	$0.604	
Philippines	$0.000	$0.477	
Philippines (mobile)	$0.000	$0.621	
Poland	$0.000	$0.483	
Poland (mobile)	$0.000	$1.050	
Portugal	$0.000	$0.483	
Portugal (mobile)	$0.000	$1.794	
Puerto Rico	$0.000	$0.497	
Qatar	$0.000	$1.351	
Reunion Island	$0.000	$0.987	
Romania	$0.000	$0.663	
Romania (mobile)	$0.000	$1.156	
Russian Federation	$0.000	$3.646	
Russian Federation Mobile	$0.000	$0.725	
Rwanda	$0.000	$1.077	
Saint Helena Ascension and Tristan da Cunha	$0.000	$18.791	
Saint Kitts and Nevis	$0.000	$1.910	
Saint Lucia	$0.000	$1.910	
Saint Pierre and Miquelon	$0.000	$1.682	
Saint Vincent and The Grenadines	$0.000	$1.910	
Samoa	$0.000	$1.985	
San Marino	$0.000	$3.679	
Sao Tome and Principe	$0.000	$5.832	
Saudi Arabia	$0.000	$1.063	
Saudi Arabia (mobile)	$0.000	$0.934	
Seanet Maritime	$0.000	$18.249	
Senegal	$0.000	$1.425	
Serbia	$0.000	$0.575	
Serbia (mobile)	$0.000	$1.301	
Sevchelles	$0.000	$2.643	
Sierra Leone	$0.000	$2.896	
Singapore	$0.000	$0.270	Yes
Singapore (mobile)	$0.000	$0.270	Yes
Sint Maarten	$0.000	$0.764	
Slovakia	$0.000	$0.582	
Slovenia	$0.000	$0.516	
Solomon Islands	$0.000	$2.669	
Solomon Islands Mobile	$0.000	$3.589	
Somalia	$0.000	$1.425	
South Africa	$0.000	$0.537	
South Africa (mobile)	$0.000	$1.099	
South Korea	$0.000	$0.458	Yes
South Korea (mobile)	$0.000	$0.569	Yes
South Sudan	$0.000	$1.481	
Spain	$0.000	$0.450	
Spain (mobile)	$0.000	$1.054	
Sri Lanka	$0.000	$0.820	
Sri Lanka (mobile)	$0.000	$0.830	
Sudan	$0.000	$0.943	
Suriname	$0.000	$0.944	
Swaziland	$0.000	$1.134	
Sweden	$0.000	$0.448	
Sweden (mobile)	$0.000	$1.020	
Switzerland	$0.000	$0.458	
Switzerland (mobile)	$0.000	$1.706	
Syria	$0.000	$1.152	
Taiwan	$0.000	$0.431	
Taiwan (mobile)	$0.000	$0.630	
Tajikistan	$0.000	$1.369	
Tanzania	$0.000	$1.391	
Telespazio	$0.000	$18.249	
Thailand	$0.000	$0.310	Yes
Thuraya Satellite Telecommunications	$0.000	$7.854	
Togo	$0.000	$1.279	
Tokelau	$0.000	$5.832	
Tonga	$0.000	$2.026	
Trinidad and Tobago	$0.000	$2.864	
Tunisia	$0.000	$2.423	
Turkey	$0.000	$0.632	
Turkey (mobile)	$0.000	$0.906	
Turkmenistan	$0.000	$1.369	
Turks and Caicos Islands	$0.000	$1.122	
Tuvalu	$0.000	$4.487	
Uganda	$0.000	$1.122	
Ukraine	$0.000	$0.904	
United Arab Emirates	$0.000	$0.876	
United Arab Emirates (mobile)	$0.000	$1.068	
United Kingdom	$0.000	$0.270	Yes
United Kingdom (mobile)	$0.000	$0.523	Yes
Uruguay	$0.000	$0.719	
Uruguay (mobile)	$0.000	$1.057	
USA	$0.000	$0.273	Yes
Uzbekistan	$0.000	$1.369	
Vanuatu	$0.000	$2.243	
Venezuela	$0.000	$0.604	
Vietnam	$0.000	$0.602	Yes
Vietnam (mobile)	$0.000	$0.609	Yes
Virgin Islands British	$0.000	$2.896	
Virgin Islands US	$0.000	$0.497	
Wallis & Futuna Islands	$0.000	$1.910	
Yemen	$0.000	$0.943	
Zambia	$0.000	$1.395	
Zimbabwe	$0.000	$0.540	
Zimbabwe (mobile)	$0.000	$1.513	